

Get your questions answered quickly and efficiently by using...

"Can I print 12 months of past benefit amounts?"

"How can I check my cash and food assistance card balances?"

"Can I enroll in a managed care plan?"

JFS Customer Self-Service Options

What is MyODJFSBenefits?

MyODJFSBenefits is a Web-based tool that anyone can access by going to <http://ODJFSBenefits.ohio.gov>

It allows Ohioans to:

1. Apply for cash, food and medical assistance and check the status of their applications.
2. Review their case information:
 - Check their monthly benefit status • Check their benefit issuance date

JFS Community Portal

Online services are available through the JFS Community Portal at <https://communityportal.fcdjfs.franklincountyohio.gov>

Access Your JFS Case Information • Get Email Alerts • Get Text Message Alerts • View Your JFS Transportation

Customer Access Center

The Customer Access Center provides the following services:

General Information Inquiries • Customer Case Inquiries • Change Reporting Re-determinations

614-233-2000 or send an e-mail to CACAdministration@fcdjfs.franklincountyohio.gov.