

## **Provider Portal Assistance**

### **ACTION FOR CHILDREN: 78 Jefferson Ave., Columbus, Ohio 43215**

- May be able to provide assistance. Must call first to confirm.
- Times: Mon. & Wed.: 1 p.m. – 5 p.m. & Tues. & Thurs.: 8 a.m. – 12 noon
- (614) 224-0222
- Appointments set in 30 minute increments

### **AFSCME: Columbus Region, 6800 N. High St., Worthington, Ohio 43085**

- Dates: March 8 – 26
- Times: Monday through Friday, 10 a.m. to 4 p.m. by appointment
- Columbus Regional Office Telephone Number: (614) 841-0595
- Statewide Telephone Number: 1-866-480-5765

### **Helping Africans in a New Direction: 4889 Sinclair Road – Suite 207, Columbus, Ohio 43229**

- Interpretation services available by appointment
- Staff available for assistance with questions
- PC and Internet access available
- Contact: (614) 433-0603 to schedule an appointment
- Cynthia Broner – Email Address: [Cynthia@somalilink.com](mailto:Cynthia@somalilink.com)

### **Ethiopian Tewahedo Social Services: 1060 Mt. Vernon Avenue, Columbus, Ohio 43203**

- Translation/interpretation services available: Somali (Bantu, Banadir & others); Ethiopian (Amharic, Oromo, Tigrigna & others), all other African languages (Bhutanese and Nepal)
- Contact: (614) 252-5362 for further information on accessing support services
- Seleshi Asfaw, Executive Director – Email Address: [asfaw@ethiotss.org](mailto:asfaw@ethiotss.org)
- Website: [www.ethiotss.org](http://www.ethiotss.org)

### **Somali Community Access Network: 700 Morse Road – Suite 101, Columbus, Ohio 43214**

- Translation / interpretation services available
- Cultural Competence Training
- Contact: (614) 781-1414 for further information on accessing support services
- Jibril Hirsi, Executive Director – Email Address: [jibril@somalican.org](mailto:jibril@somalican.org)
- Website: <http://www.somaliCAN.org>

Interpretation services may not be available at all of the above agencies. Therefore, we strongly recommend that you check with them about that when you make an appointment. You can then bring someone who speaks English and Somali if you need to.

**State CCIDS Website: <http://jfs.ohio.gov/CDC/childcare.stm>**

**E-mail: [CCIDS\\_help\\_desk@jfs.ohio.gov](mailto:CCIDS_help_desk@jfs.ohio.gov)**

**Phone: 1-877-302-2347**