



## Franklin County PRC Plus Rental Assistance Program FAQs

### Q: What is Prevention, Retention, Contingency Plus Rental Assistance Program (PRC)?

Franklin County's Prevention, Retention, and Contingency (PRC) Plus Rental Assistance program that provides one-time rental assistance payments for eligible families struggling to meet rent or facing eviction as a result of the COVID-19 pandemic.

### About Franklin County's PRC Plus Rental Assistance Program:

Through PRC Plus, eligible families will receive up to \$1,500 in one-time rental assistance per household to address the impending housing crisis and rental assistance need due to the public health emergency. The PRC Plus Rental Assistance Program is in effect June 1 through Dec. 15, 2021, or until funding is exhausted. The program was created by the Franklin County Commissioners and draws from federal CARES Act funds.

Learn more and apply today at: <http://jfs.franklincountyohio.gov/PRC>.

### Q: Who is eligible for the one-time PRC Plus Rental Assistance Program?

**A:** Families must reside in Franklin County, have at least one minor child and/or a pregnant person in the household, and have a gross household income between 166% and 300 percent of the [federal poverty level](#) in order to qualify for PRC Plus rental assistance.

### Q: What assistance will approved families receive?

**A:** FCDJFS will notify applicants upon approval, and Franklin County will issue the rental assistance payment of up to \$1,500 directly to their landlord. Families are responsible for providing a complete, correct, and current address to send the check to.

### Q: Can Families use PRC Plus Rental Assistance payments for other emergent needs?

**A:** PRC Plus is rental assistance program only. Rental assistance payments are issued directly to landlords.

Families that meet standard PRC income eligibility guidelines (i.e. have a gross household income at or below 165% FPL) can request aid for multiple emergent needs (e.g. rental assistance, utility payments, car repairs) up to a combined total of \$1,500.

### Q: How can my family apply for PRC Plus Rental Assistance?

**A:** There are three steps to apply for PRC Plus Rental Assistance:

#### STEP 1: COMPLETE APPLICATION

- Visit <http://jfs.franklincountyohio.gov/PRC> to directly download an application.
- Paper applications are also available at FCDJFS Community Opportunity Centers.



## **STEP 2: GATHER VERIFICATION DOCUMENTS**

As part of the application, you will need to submit a number of verification documents. The specific documents accepted are listed in the application, as well as this [flyer](#), but in general we will need to verify:

- Who is in the household
- All household income
- Basic information such as identity, Social Security Number(s) and Birth Verification(s)

Please write your name and case number or social security number on all verification documents.

## **STEP 3: SUBMIT THE APPLICATION**

Submit application with verification documents in one of the following ways:

- **EMAIL:** [FRANKLIN-CDJFS-Verifications@jfs.ohio.gov](mailto:FRANKLIN-CDJFS-Verifications@jfs.ohio.gov)
  - *TIP: iPhone or iPad users [can take pictures through the Notes App](#) and easily email us your documents.*
- **FAX:** Fax your application to (614) 233-2398
- **DELIVER IN-PERSON**

### **Northland Opportunity Center**

1721 Northland Park Avenue  
Columbus, Ohio 43229

Submit your applications into the dropbox outside our main entrance 24/7.

### **East Opportunity Center**

1055 Mt. Vernon Avenue  
Columbus, Ohio 43203

Submit your application into the dropbox at our main entrance Monday - Friday, 7:30 a.m. - 5 p.m.

### **West Opportunity Center**

314 North Wilson Road  
Columbus, Ohio 43204

Submit your application into the dropbox at our main entrance Monday - Friday, 7:30 a.m. - 5 p.m.

- **MAIL**  
Applications can also be mailed to:  
1721 Northland Park Avenue  
Columbus, Ohio 43229



**Q: Do I need to provide supporting documentation with my family's application?**

**A:** Yes. Verification forms needed for PRC include:

- Social security number or proof one has been applied for;
- Permanent resident card or other INS documentation if not a U.S. citizen;
- Proof of U.S. citizenship if a U.S. citizen; and
- Verification of earned and unearned Income.

**Q: How long will it take to process applications?**

**A:** At this time, FCDJFS cannot provide an estimated date when payments will be authorized and mailed but we will make every effort to expedite process. It is the responsibility of the applicant to provide a complete, correct, and current address.

**You must submit a complete application with all required verification by Dec. 15 to receive PRC Plus Rental Assistance.** Due to funding restrictions, Franklin County Department of Job and Family Services cannot process any applications that are incomplete or missing required verifications as of Dec. 15 and those requests will not be paid.

Please do not submit additional applications. This will only add to the amount of time it will take to process your application and those of other families. If you have questions about the status of your application, you can call 844-640-6446.

**Q: How long is this program going to run?**

**A:** The PRC Plus Rental Assistance Program is in effect June 1 through Dec. 15, 2021, or until funding is exhausted.

**Q: Can my family apply for PRC Plus Rental Assistance Program more than once?**

**A:** No, the PRC Plus Rental Assistance Program payment is a one-time payment limited to one per household and paid directly to landlords.

**Q: Can my family apply for the PRC Plus Rental Assistance Program if they received standard PRC during the last 12 months?**

**A:** No. Outside of the expanded income eligibility threshold, the PRC Plus Rental Assistance Program follows the same eligibility guidelines as the standard PRC program. Families that have received one-time PRC assistance within the previous 12 months are not eligible for PRC Plus.